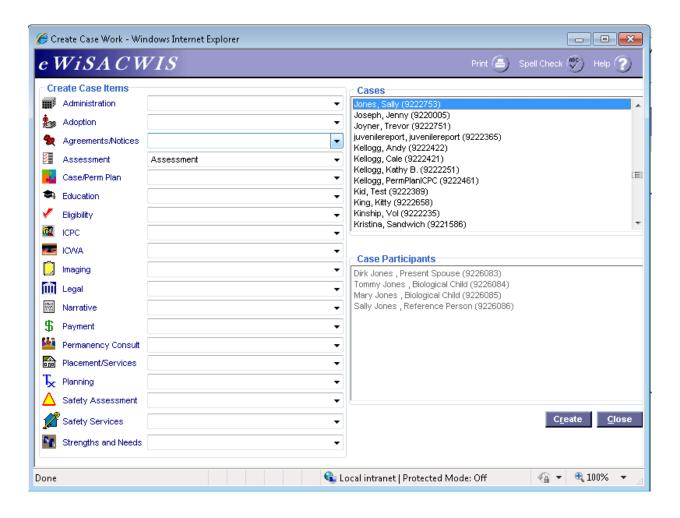
## **Initial Assessment – Narrative**

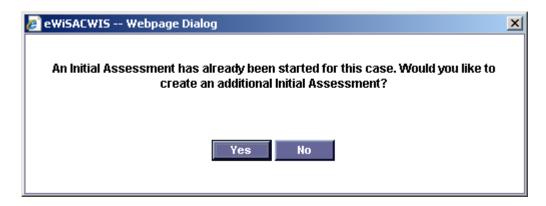
Note: In order to create an Initial Assessment – Narrative, an assignment to the case is needed.

- 1. From the desktop, click Create > Case Work or click the Case Work hot button work. This will open the Create Case Work page.
- 2. On the Create Case Work page, select Assessment from the Assessment drop-down, and then select the family from the Cases group box. Click Create.



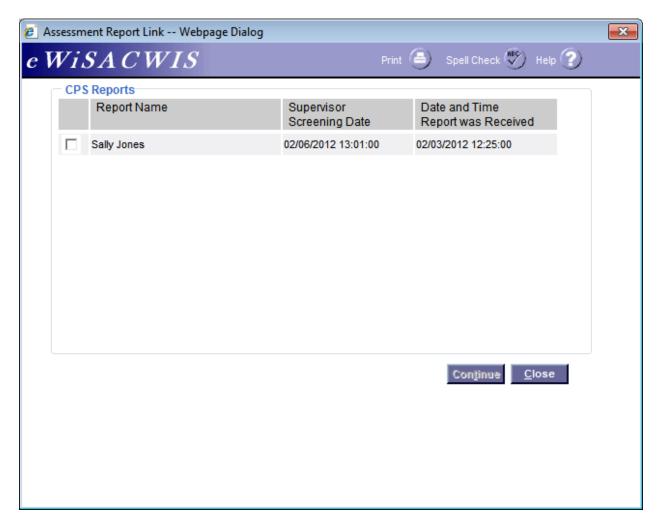
October 2013

3. If a pending assessment exists, you will receive the following message:

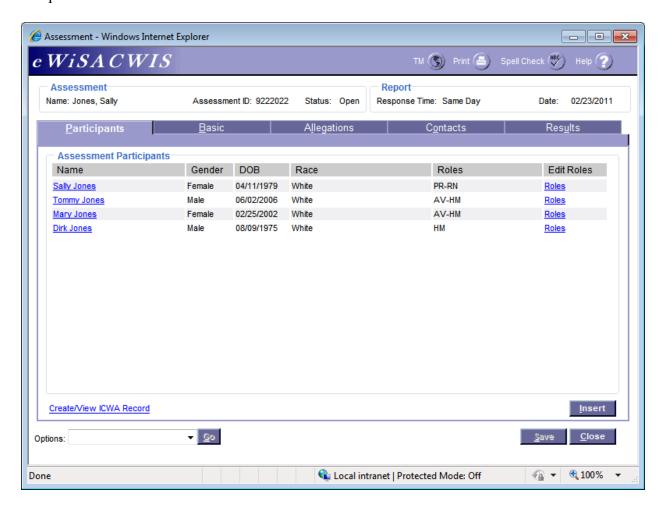


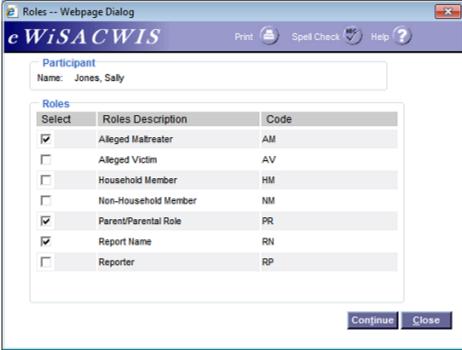
Clicking Yes will open the Assessment Report Link page. Clicking No will close the message and return you to your desktop.

4. If a pending assessment does not exist, the Assessment Report Link page will open. This page will show all screened-in CPS Reports that are available to be linked to an Assessment. Select the checkbox for the CPS Report(s) that will be linked to this Assessment. Click the Continue button.

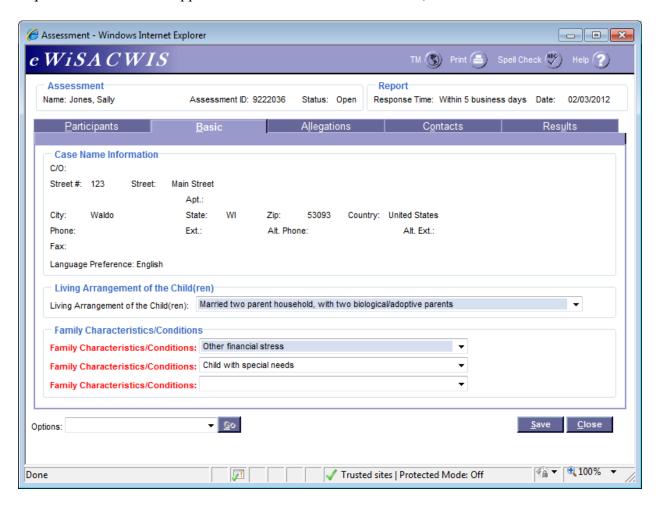


5. The Assessment page opens to the Participants tab. Click the Roles hyperlink to add the role of Alleged Maltreater to the appropriate participants. At this time you may also add additional active case participants by choosing the Insert button. Select the Create/View ICWA Record hyperlink to complete the Child's ICWA record.

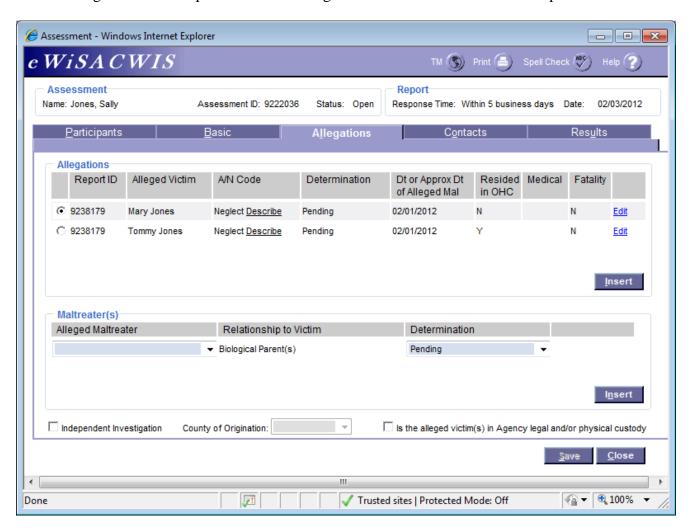




6. Click on the Basic tab. Select the Living Arrangement of the Child(ren) value that is most applicable. Next, select up to three Family Characteristics/Conditions. The first drop-down is required. If there are no applicable characteristics or conditions, select 'None Observed.'

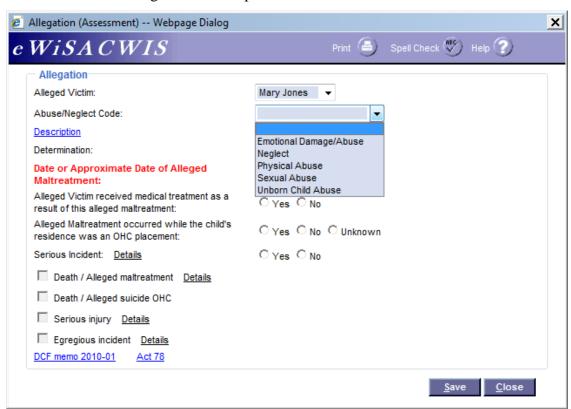


7. The Allegations tab will pre-fill with the allegations documented on the CPS Report.

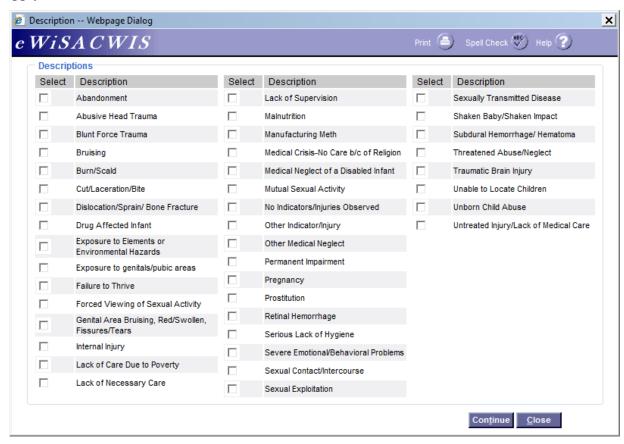


- Complete the allegation(s) by selecting the <u>Edit</u> hyperlink, which will open the Allegation (Assessment) page. When completing an existing allegation that was entered on the Access Report page, enter a maltreatment determination, date of maltreatment, answer the medical treatment question, and if the allegation is a serious incident identify the type of serious incident. Select the maltreatment determination.
- Add any additional allegations using the 'Insert' button located in the lower-right corner of the Allegations group box, which will open the Allegation (Assessment) page (see the following steps to insert a new allegation).

8. For a new allegation, select an Alleged Victim from the drop-down. Select the type of abuse or neglect from the Abuse/Neglect Code drop-down.



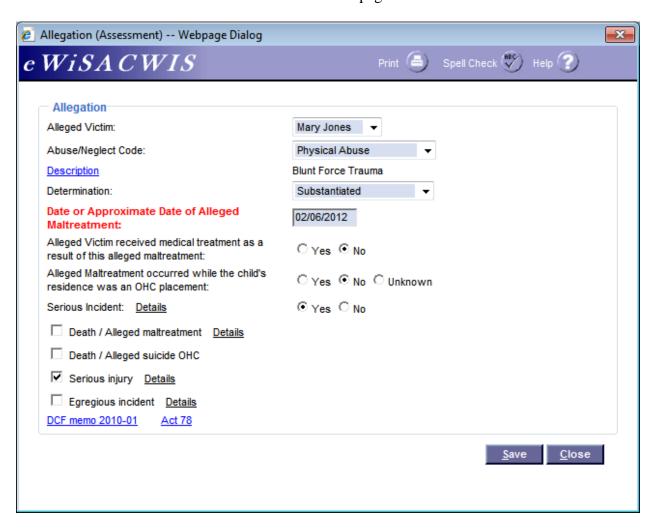
9. Select the <u>Description</u> hyperlink. This will open the Description page. Select up to three values that apply and click Continue.



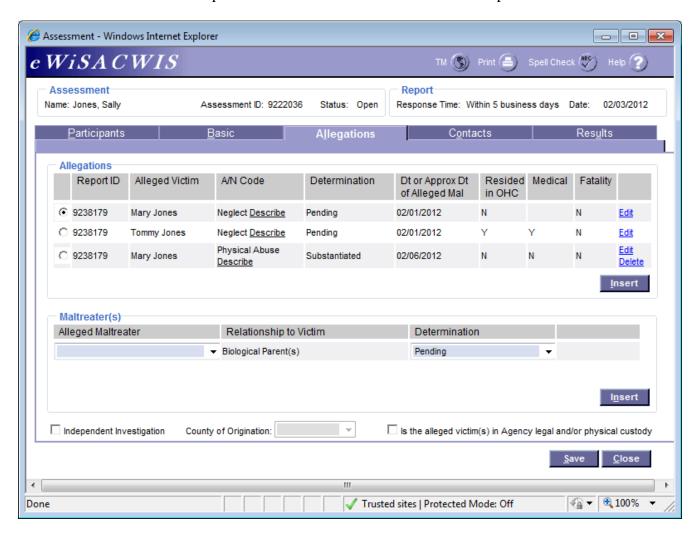
- 10. Enter the Date or Approximate Date of Alleged Maltreatment. Answer the question if the alleged maltreatment occurred while the child's residence was an out of home care placement.
- 11. Select whether the alleged maltreatment resulted in a serious incident. If 'Yes,' select the appropriate checkboxes related to the Serious Incident. You can click on the <a href="DCF memo 2010-01">DCF memo 2010-01</a> hyperlink to access the memo regarding Child Welfare Public Disclosure 2009 Wisconsin Act 78. To access the 2009 Wisconsin Act 78, select the <a href="Act 78">Act 78</a> hyperlink.

Note: If a death has occurred, see the section "Recording a Date of Death for a Child" of this guide.

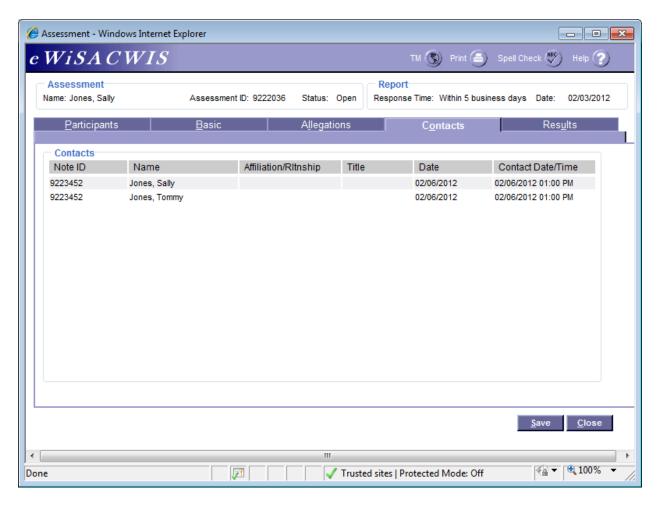
12. Click Save and Close to return to the Assessment page.



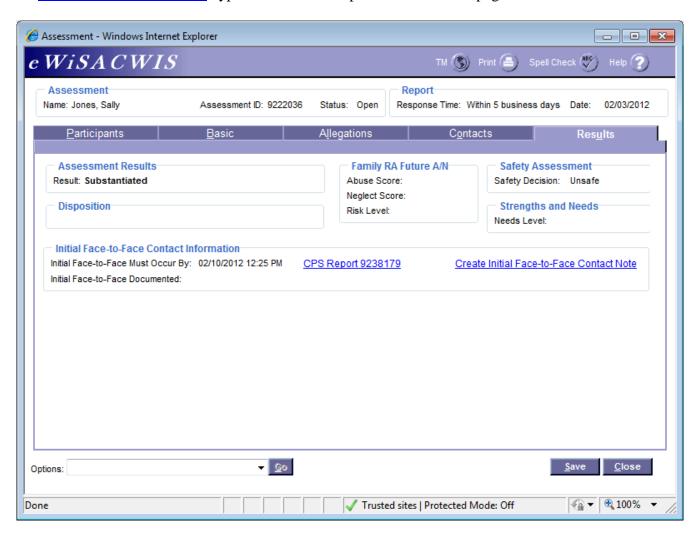
- 13. On the Allegations tab on the Assessment page, complete the Maltreater(s) group box.
  - Each allegation may have different maltreaters. Select the radio button next to the allegation to view the maltreater(s) for that allegation.
  - o There must be at least one substantiated maltreater when the maltreatment has been substantiated.
  - o If maltreatment is unsubstantiated, all maltreaters will default to unsubstantiated.
  - Only individuals that were given the role of Alleged Maltreater on the Participants tab will be available in the Alleged Maltreater drop-down.
  - Additional Maltreaters for an allegation are added using the Insert button in the Maltreater(s) group box. For example, when both parents are alleged maltreaters, only one maltreater row will exist from the access report. Insert an additional row for the second parent.



14. The Contacts tab is view only, displaying the linked Assessment Contacts. See the 'Assessment Contact' and 'Initial Face to Face Contact' Quick Reference Guides for more information.

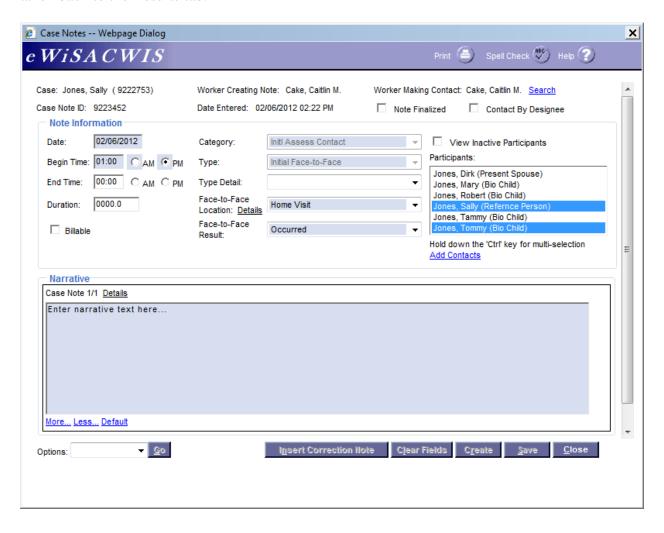


15. The Results tab is mostly view only and pre-fills information from the Initial Assessment – Narrative and the Safety Assessment, Analysis and Plan when those are completed. Select the <u>Create Initial</u> Face-to-face Contact Note hyperlink. This will open the Case Notes page.

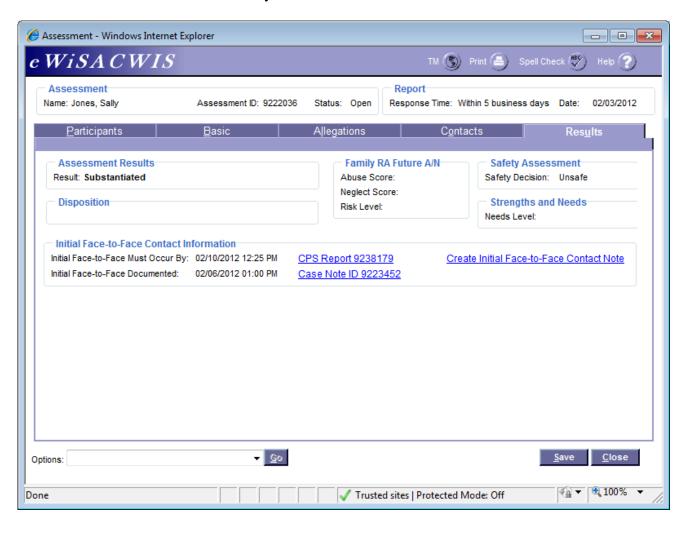


**Note:** After the page is saved, the Initial Face-to-Face Contact Information automatically calculates when the Initial Face-to-Face Must Occur By.

The Category and Type will pre-fill as an Initial Assessment Contact with Type of Initial Face-to-Face. Complete the remainder of this page accordingly. Select Save and then Close. You will be taken back to the Results tab.



When you return to the Assessment page, it displays when the initial face-to-face contact was documented. Inclusion of this functionality is to help ensure workers complete and document the initial face-to-face contact in a timely and accurate manner.



16. If allegations rise to the level of a serious incident, Wisconsin Act 78 requires county agencies and the Bureau of Milwaukee Child Welfare (BMCW) to report these incidents to the Division of Safety & Permanence (DSP) within 2 working days of the agency learning about the incident. To notify the DSP of a serious incident allegation, select Serious Incident Notification from the Options dropdown on the Results tab and complete the Serious Incident Notification page.

The Serious Incident Notification page is a combination of user-entered and pre-filled information. The Name – County or State Agency pre-fills with the county of the worker, but can be edited.

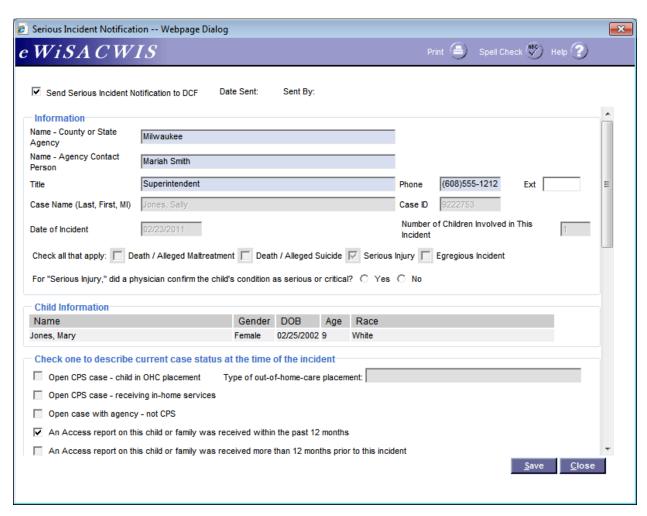
Enter the Name – Agency Contact Person, Title, and Phone for the agency contact.

Enter the Date of Incident.

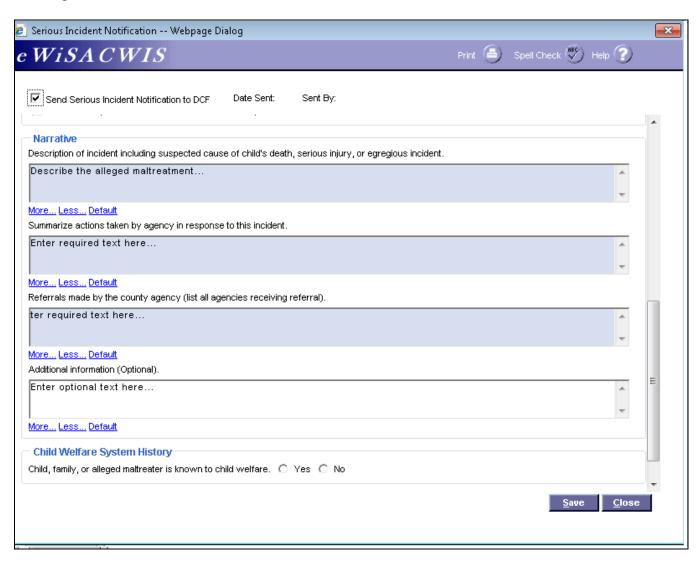
The Case Name, Case ID, Date of Incident, Number of Children Involved in This Incident, Check all that apply, and Child Information will pre-fill from the Allegation (Assessment) page on the Allegations tab of the Assessment page.

If the Serious Injury checkbox is selected, answer the 'For "Serious Injury," did a physician confirm the child's condition as serious or critical?' question.

Select the appropriate checkbox in the 'Check one to describe current case status at the time of the incident' group box.



The three narrative fields in the Narrative group box are also required. The 'Additional Information' narrative field is optional. Choose the 'Yes' or 'No' radio button to the statement, 'Child, family, or alleged maltreater is known to child welfare.'

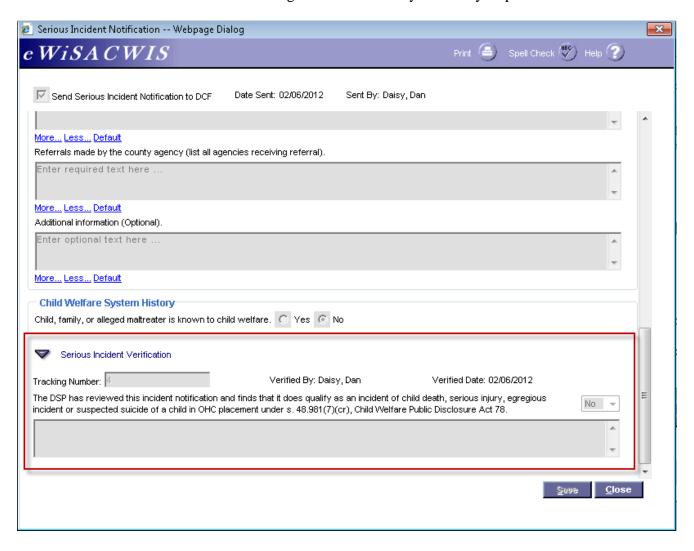


Once all fields have been completed, select the 'Send Serious Incident Notification to DCF' checkbox at the top and click 'Save' to automatically send the Serious Incident Notification to DSP. DSP will receive an email for the serious incident.

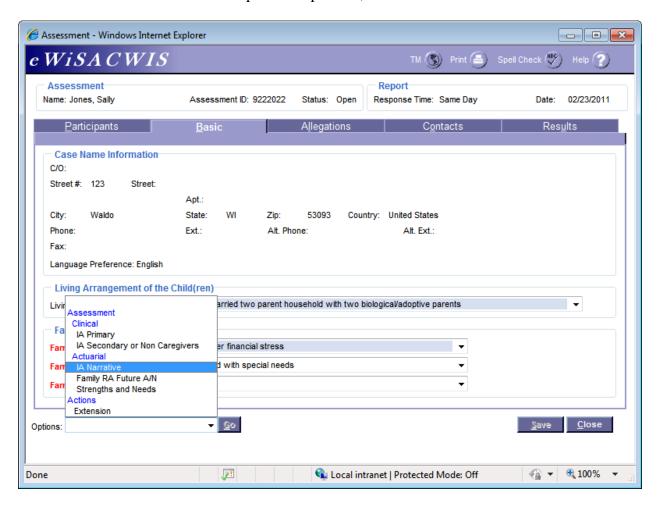


The Serious Incident Verification expando may be expanded at any time. The fields under this expando become enabled only after the 'Send Serious Incident Notification to DCF' checkbox has been checked. DSP will review the Serious Incident Notification and will document their findings in this area. Click Close to return to the Assessment page.

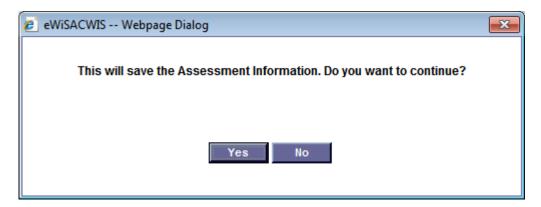
**Note:** See the section at the end of this guide for the 90-day Summary Report.



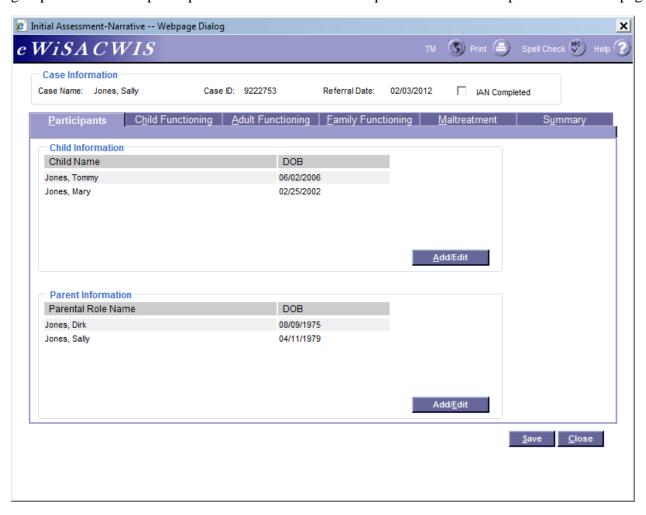
17. Return to the Basic tab. From the Options drop-down, select IA Narrative and click Go.



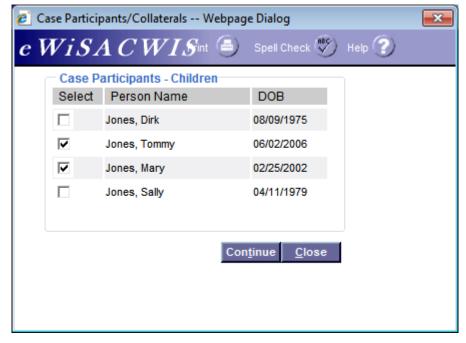
18. The following message will appear. Click 'Yes' to continue to the IA – Narrative or 'No' if you want to return to the Assessment page and not save.



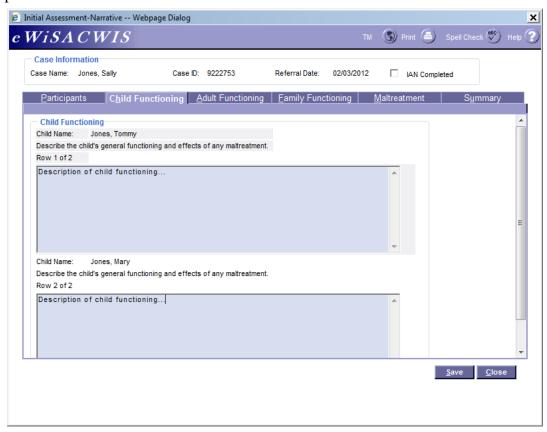
19. The Initial Assessment - Narrative page will open to the Participants tab. This is where active child(ren) and adult(s) that are part of the assessment are added. Use the Add/Edit buttons in each group box to add the participants. The Add/Edit button opens the Case Participants/Collaterals page.



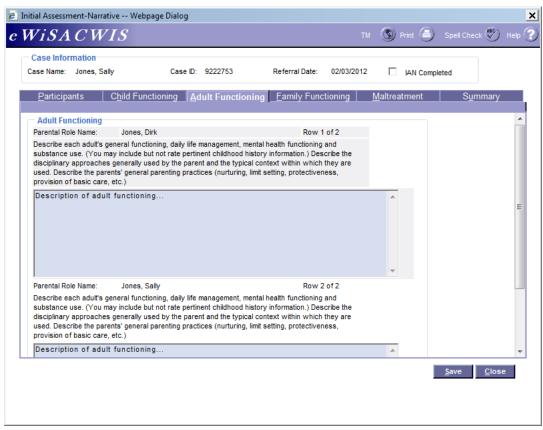
20. Select the checkbox next to the participant(s) to be added to the assessment. Select Continue.



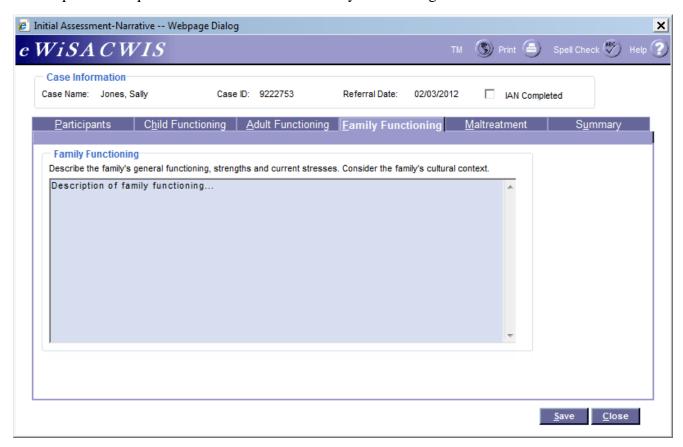
21. On the Child Functioning tab, complete the required narrative for each child identified on the Participants tab.



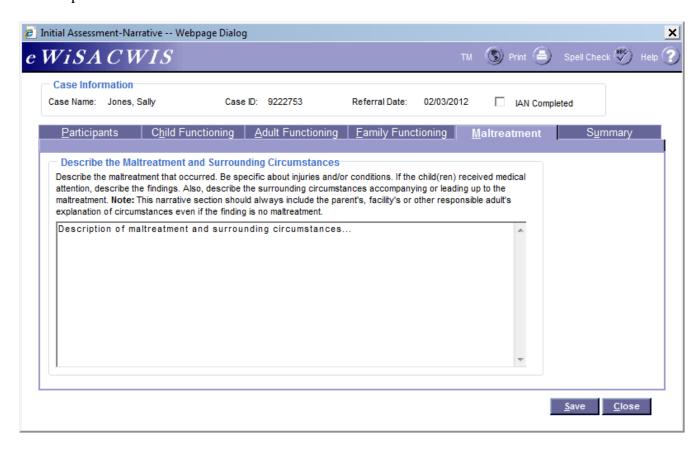
22. On the Adult Functioning tab, complete the required narrative for each adult identified on the Participants tab.



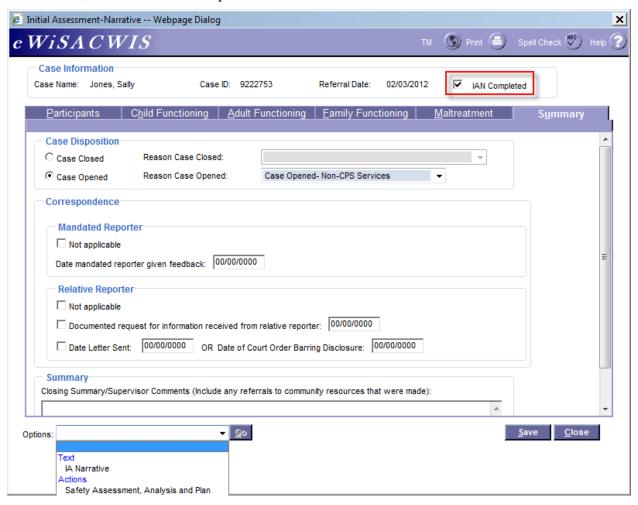
23. Complete the required narrative text on the Family Functioning tab.



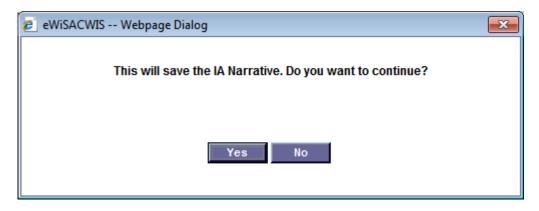
24. Complete the narrative section on the Maltreatment tab.



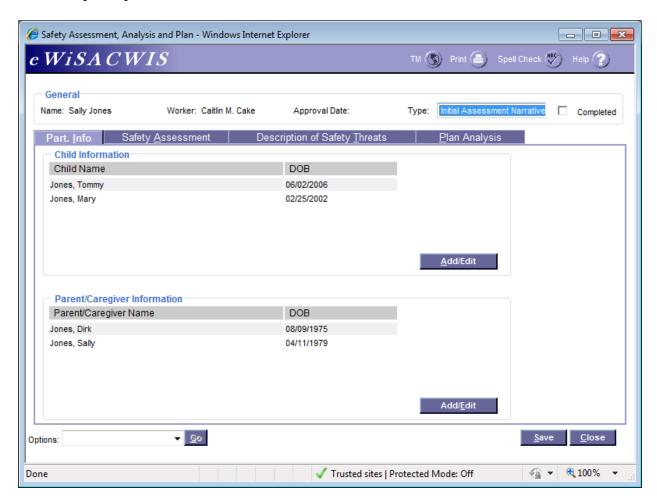
- 25. The Summary tab is the last tab of the Initial Assessment Narrative page. Complete the Case Disposition group box. The Correspondence group box includes the Mandated Reporter and Relative Reporter group boxes. These text templates are available via the Options drop-down on the Assessment page. The Summary group box contains case closing and/or supervisor comments.
- 26. When the Initial Assessment Narrative is complete, open the text template from the Options dropdown. Next, check the IAN Completed checkbox and click Save.



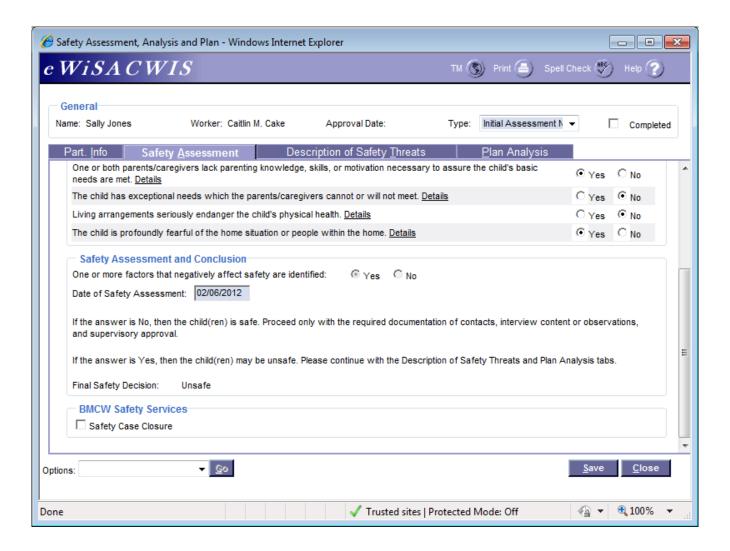
27. Under Options, select Safety Assessment, Analysis and Plan and click Go. You will receive the following message. Click 'Yes' to save the Assessment and continue to the Safety Assessment, Analysis and Plan. Click 'No' to return to the Initial Assessment – Narrative page.



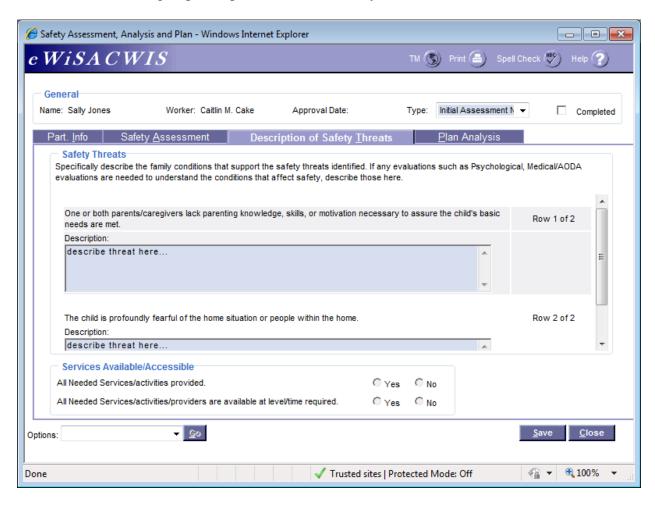
28. On the Safety Assessment, Analysis and Plan page, select Initial Assessment Narrative from the Type drop-down. The Part. tab will pre-fill with the same participants identified on the Participants tab of the Initial Assessment – Narrative. Select Add/Edit if changes need to be made regarding the identified participants.



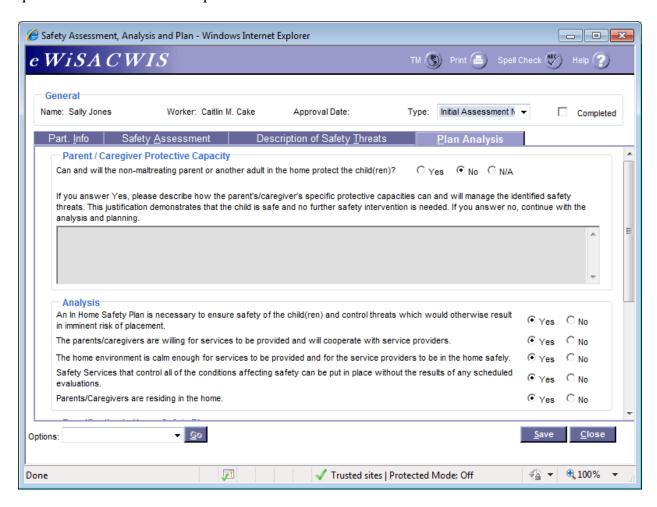
- 29. The Safety Assessment tab contains 11 Safety Threats. Answer the questions and scroll down to the Safety Assessment and Conclusion group box. Enter the Date of Safety Assessment. The BMCW Safety Services group box does not apply.
  - If all safety questions are answered 'No,' enter the date of the safety assessment, open the Safety Assessment template from the Options drop-down, check the Completed box in the upper right-hand corner and click Save and Close to return to the Initial Assessment Narrative.
  - If any safety threat question is answered yes, proceed to the next step.



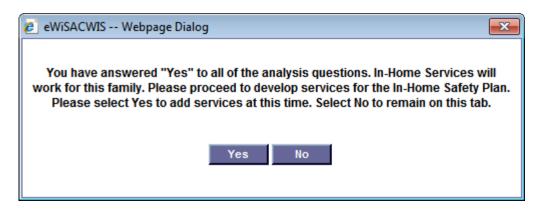
30. The Description of Safety Threats tab displays the Safety Threats selected on the Safety Assessment tab, with required narrative text to describe each identified safety threat. The Services Available/Accessible group box questions are view only on this tab.



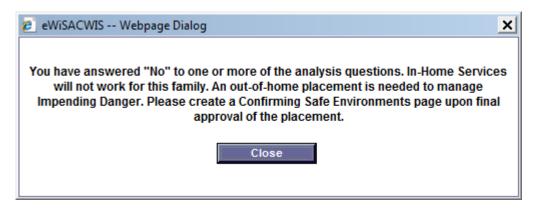
31. The Plan Analysis tab contains several questions. How you answer 'Can and will the non-maltreating parent or another adult in the home protect the child(ren)?' will affect how the rest of this tab works. If you answer 'Yes,' the corresponding narrative becomes required and the Analysis questions are disabled. If you answer 'No' or 'N/A,' the narrative is disabled and the Analysis questions are enabled and required.



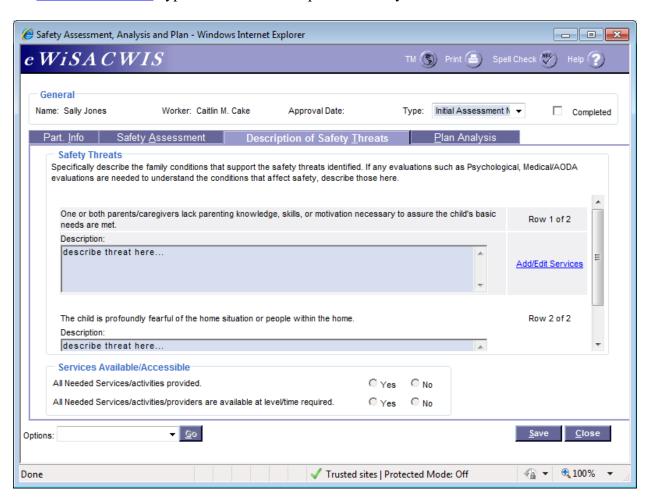
32. If all of the Analysis questions are answered 'Yes' you will receive the following message. Selecting 'Yes' will take you to the Description of Safety Threats tab to enter the In-Home Services that will be implemented to ensure safety of the child(ren) in the home. Selecting 'No' returns you to the Plan Analysis tab.



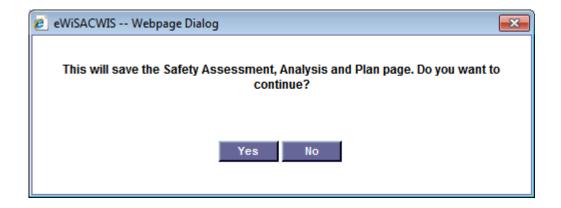
33. If one or more of the Analysis questions are answered 'No' the following message will appear directing you to complete a Confirming Safe Environments:



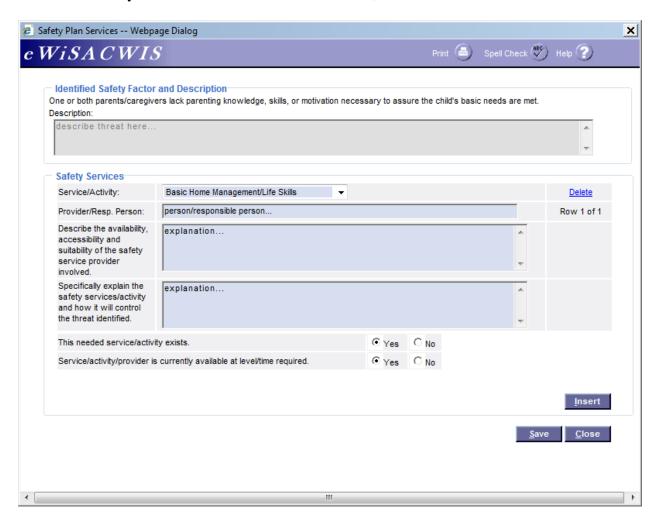
34. If in-home services may work for this family, enter the services that will be implemented by clicking the <u>Add/Edit Services</u> hyperlink on the Description of Safety Threats tab.



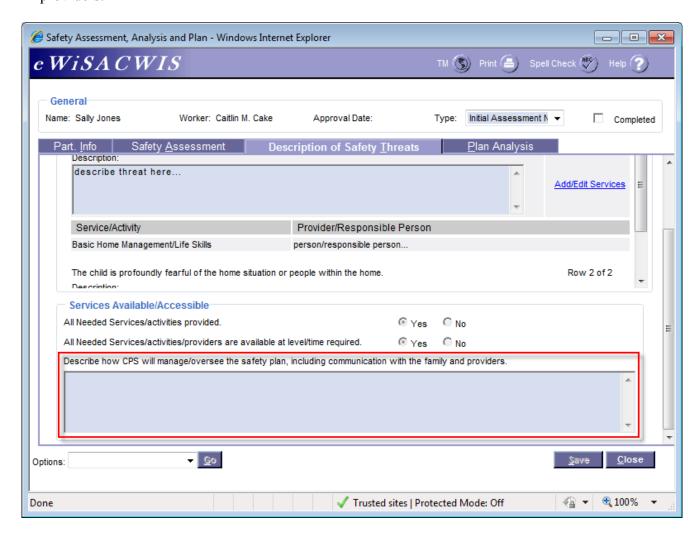
35. Clicking the Add/Edit Services link will launch a message. Click 'Yes' to save and continue or 'No' to return to the Safety Assessment, Analysis and Plan page without saving.



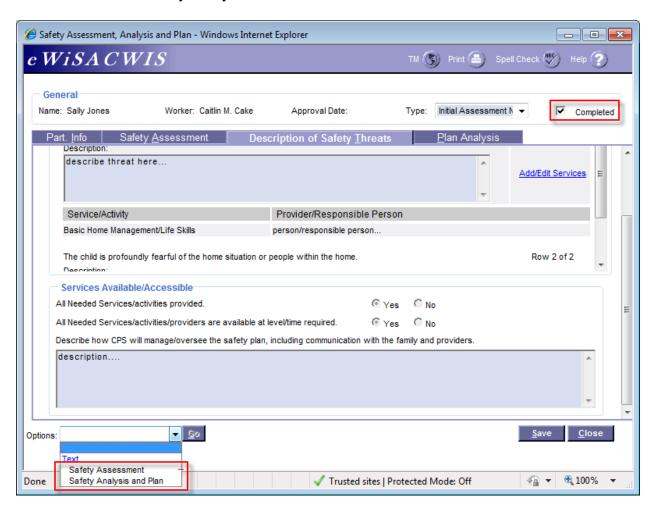
36. The Safety Plan Services page will open, displaying the identified safety factor, the description why that factor was selected, and an empty Safety Services group box. Click the Insert button to insert a service. Select the appropriate Service/Activity that is being implemented to address the safety factor, enter the name of the provider or responsible person providing the service, any additional information about the service being provided, and answer the two questions about the service and provider being available. Click the Insert button again to add as many services being established to address this safety factor. When all services are entered, select Save and then Close.



37. The Service/Activity and Provider/Responsible Person displays on the Description of Safety Threats tab. The Services Available/Accessible questions now have answers pre-filled. If both of the Services Available/Accessible questions are answered 'Yes', then document narrative for 'Describe how CPS will manage/oversee the safety plan, including communication with the family and providers.'



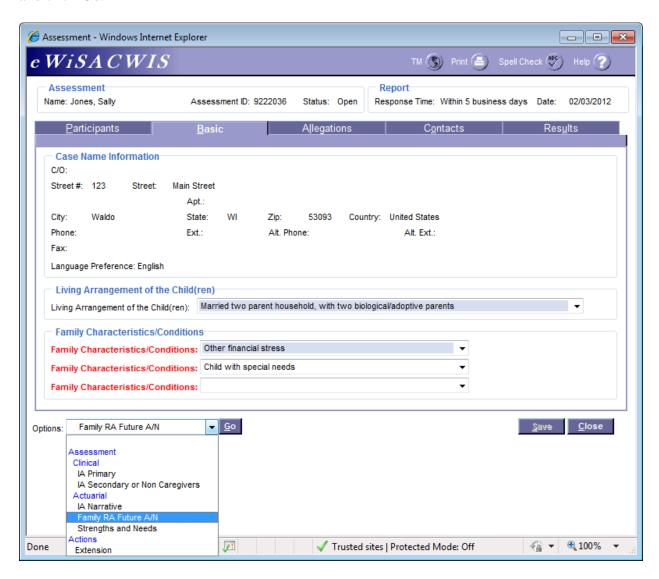
38. Open the two templates associated with the Safety Assessment, Analysis and Plan page: the Safety Assessment and the Safety Analysis and Plan.



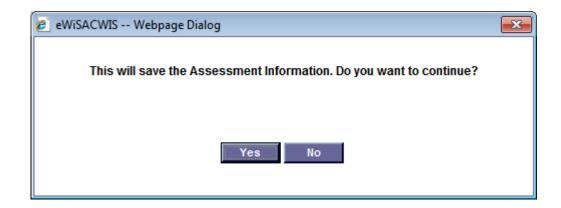
- 39. Select the Completed checkbox and save the page to complete the Safety Assessment, Analysis and Plan.
- 40. You are returned to your desktop. Click on the pending Assessment to continue working.



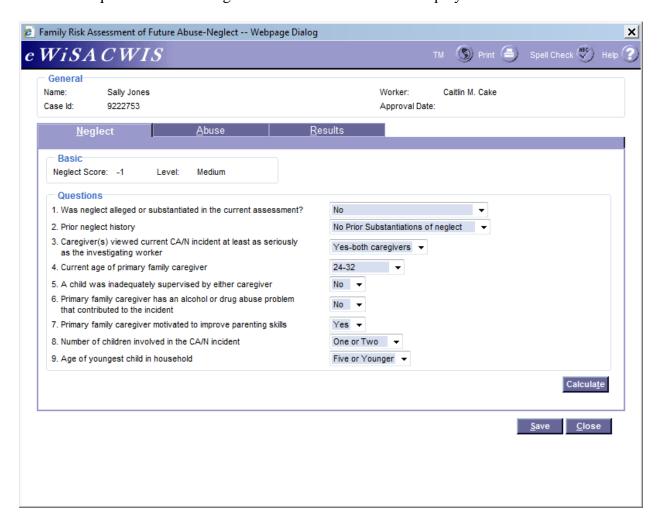
41. The next section of the assessment is the Family Risk Assessment of Future Abuse and Neglect. On the Basic tab of the Assessment page, select 'Family RA Future A/N' from the Options drop-down and click Go.



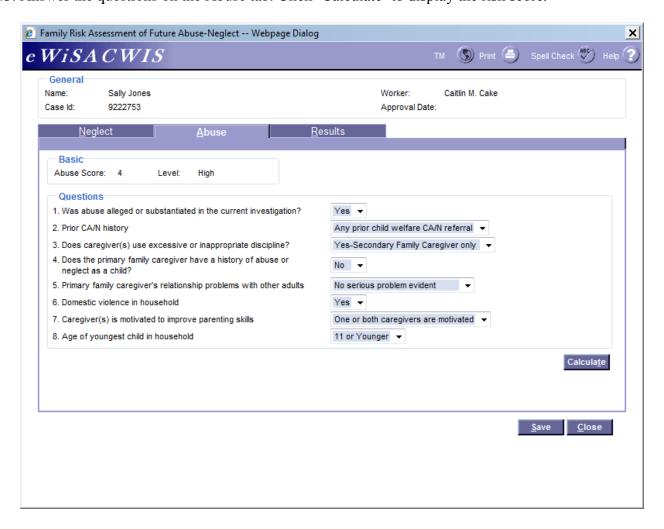
The following message will appear. Click 'Yes' to save and continue to the Family Risk Assessment of Future Abuse and Neglect or click 'No' to return to the Assessment.



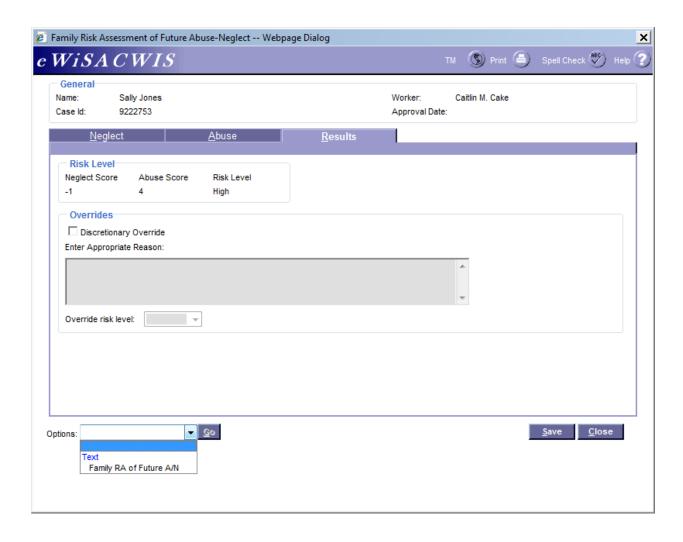
42. Answer the questions on the Neglect tab. Click 'Calculate' to display the risk score.



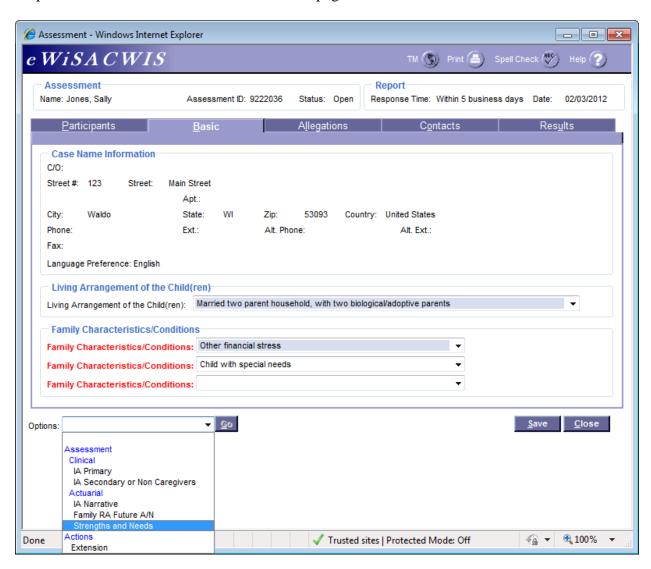
43. Answer the questions on the Abuse tab. Click 'Calculate' to display the risk score.



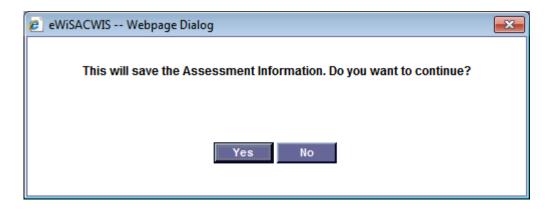
44. The Results tab displays the overall Risk Level. A discretionary override is available to change the risk level if necessary. From the Options drop-down, select the Family RA of Future A/N to open the text template. Click Save and Close to return to the Assessment.



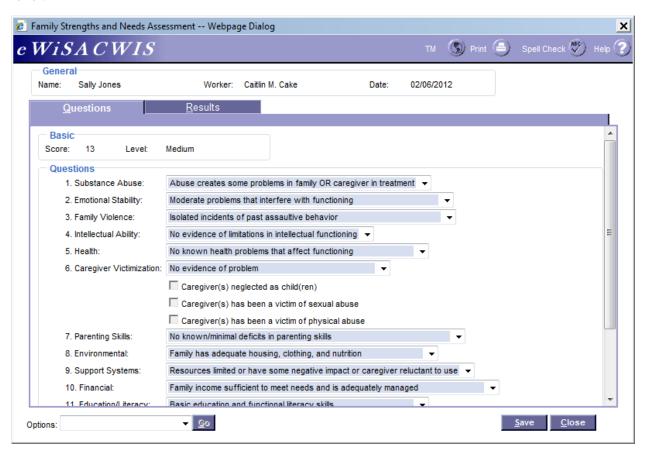
45. To complete the Strengths and Needs Assessment, select Strengths and Needs from the Options drop-down on the Basic tab of the Assessment page and click Go.



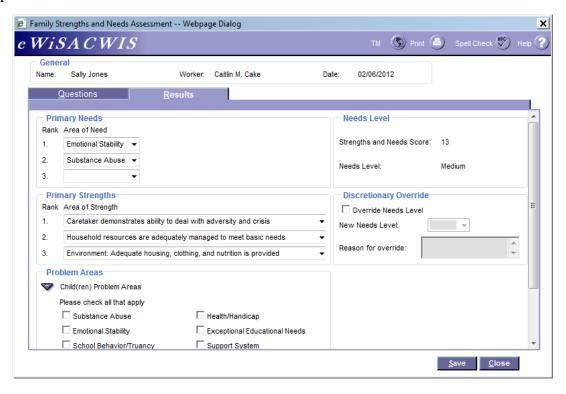
The following message will appear. Click 'Yes' to save and continue to the Family Strengths and Needs Assessment or click 'No' to return to the Assessment.



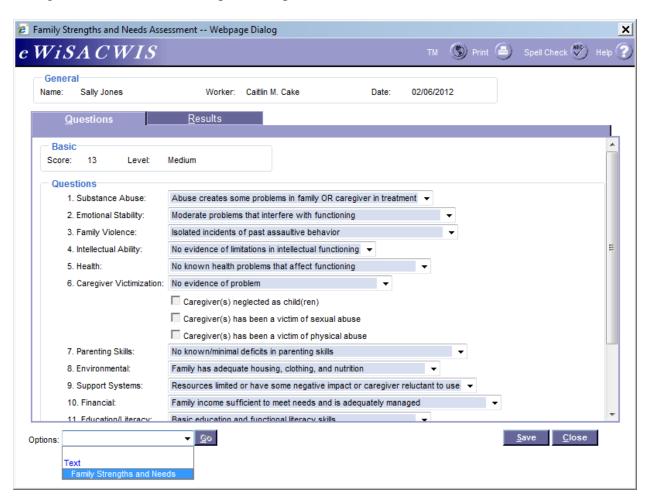
46. On the Questions tab, answer the questions and click the Calculate button to display the score and level.



47. On the Results tab, complete the Primary Needs, Primary Strengths, and Problem Areas. If the Needs Level is different from the level calculated, enter information into the Discretionary Override group box.

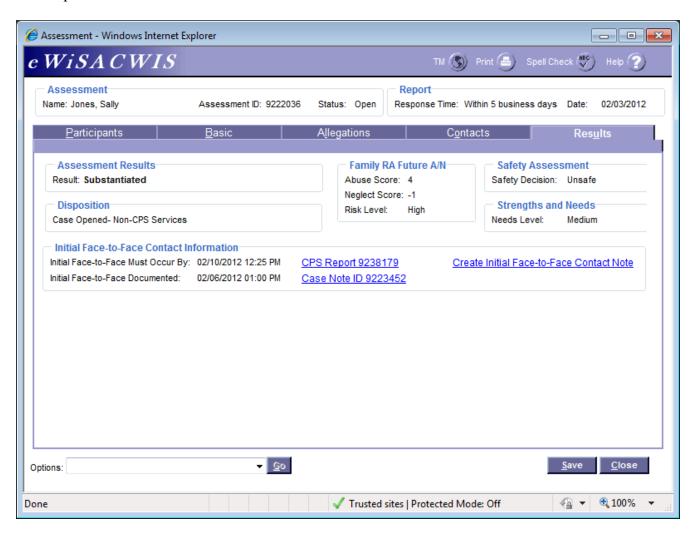


48. Return to the Questions tab. To open the Family Strengths and Needs template, select Family Strengths and Needs from the Options drop-down and click Go.

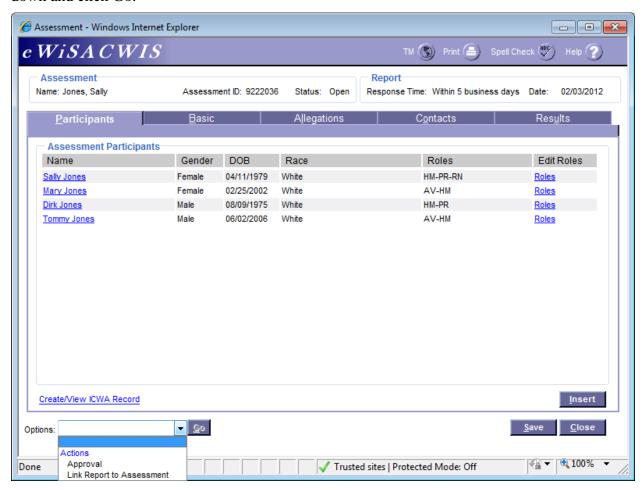


49. Click Save and Close to return to the Assessment.

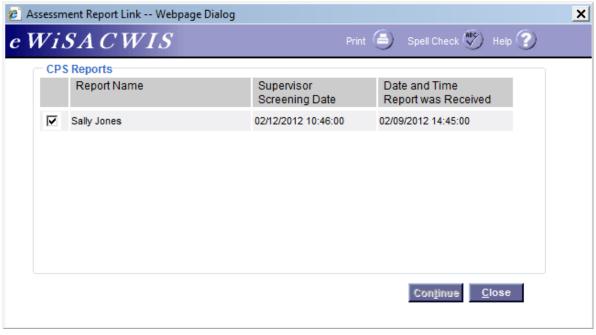
50. On the Results tab of the Assessment, the Family RA Future A/N, Safety Assessment, and Strengths and Needs group boxes all pre-fill with the information from those pieces of work that were completed.



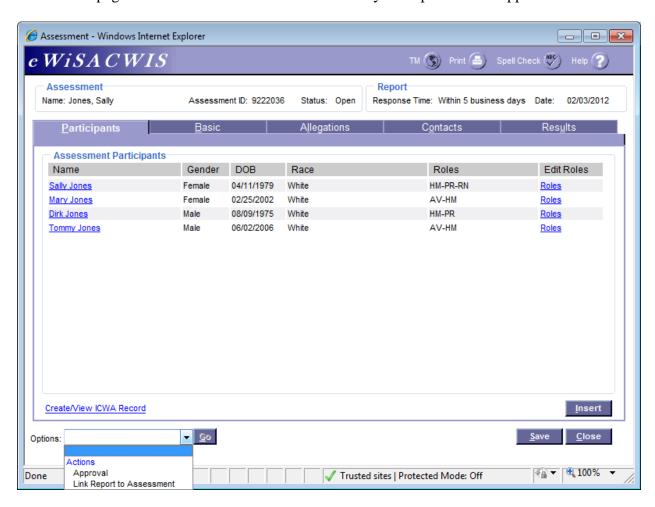
51. If during the Initial Assessment a new CPS Report is screened in, you can link that CPS Report to this assessment. From the Participants tab, select Link Report to Assessment from the Options dropdown and click Go.



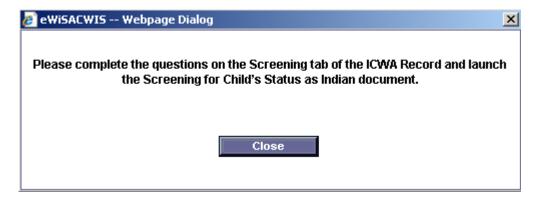
On the Assessment Report Link page, select the appropriate CPS Report(s) and then click Continue. This will automatically associate the CPS Report to this Assessment and return you to the Assessment page.



52. From the Participants tab, select Approval from the Options drop-down and click Go. On the Approval History page, select the Approve radio button and click Continue. You are returned to the Assessment page. Click Save to send the assessment to your supervisor for approval.



53. You will be reminded to complete the questions on the Screening tab of the ICWA Record.

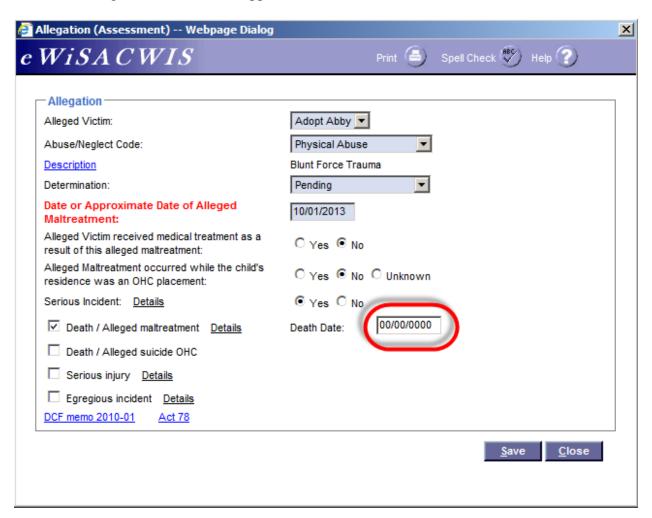


54. To create or view an ICWA record for a child, click the <a href="Create/View ICWA Record"><u>Create/View ICWA Record</u></a> hyperlink at the lower left of the Participants tab on the Assessment page (see step 5 above). For more information regarding completing the ICWA Record see the Documenting ICWA Quick Reference Guide.

## Recording a Date of Death for a Child

A date of death for a child can be recorded on the following pages: Person Management, Allegation (Access Report), Allegation (Assessment), Serious Incident Notification, and Placement & Service Ending.

In Assessment, the field will dynamically display if a death is indicated on the page and is required when a determination other than pending is selected. If a Death Date is already entered on Person Management, the date pre-fills to the page. If a Death Date is changed on the Allegation page, Death Date on Person Management will be updated after the Assessment is approved. The Death Date field will always remain editable on Person Management but will freeze on the Assessment and will not be able to be changed after it has been approved.

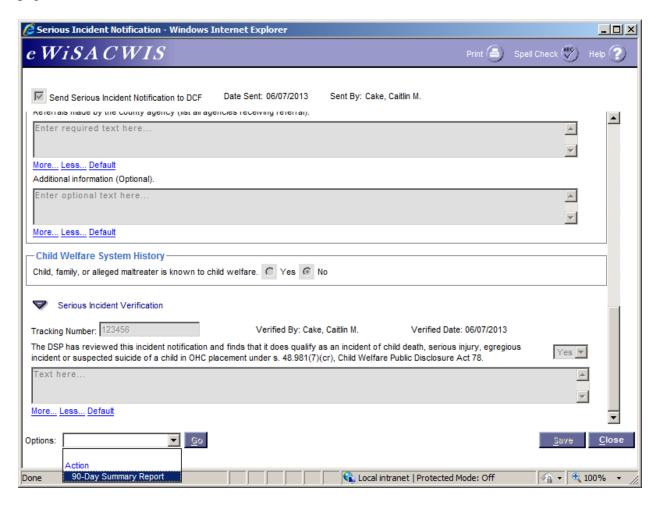


**Note:** The Death Date on an approved Access Report or Assessment, or the most recently entered date of death in Person Management will prefill to the Serious Incident Notification. The Death Date field displays when the Death/Alleged Maltreatment or Death/ Alleged Suicide checkbox is selected on the page.

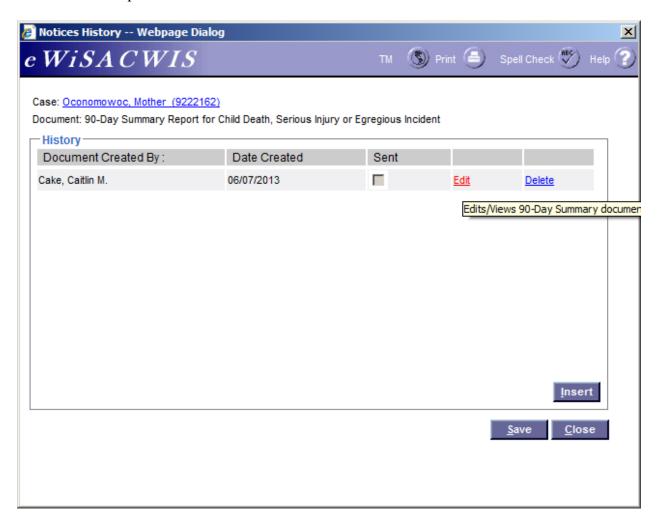
## Creating the 90-Day Summary Report for Child Death, Serious Injury or Egregious Incident

Once DSP has identified that an incident qualifies as a serious incident, eWiSACWIS automatically generates a 90-Day Summary Report Serious Incident tickler on the Primary worker's desktop. The tickler due date is 60 days from the date DSP indicates 'Yes' under the Serious Incident Verification expando on the Serious Incident Notification page.

1. To launch the 90-Day Summary Report, open the associated Serious Incident Notification under the case (either from Access Reports or Assessment). On the Serious Incident Notification page, select 90-Day Summary Report from the Options drop-down and click Go. This opens the Notices History page.



2. On the Notices History page, click the 'Insert' button to create a new report. Click the <u>Edit</u> hyperlink to launch the template.



3. Enter the required information and click Close and Return to eWiSACWIS.

90	-Day Summary Re	port for Child Death,	Serious Injury	or Egregious Incident	
agency for proper		individuals by name when con		required information will be returned ndividuals may be referenced by relat	
Case Tracking No	ımber: 123456	Agency	Milwaukee		
Child Information	(at time of incident)	Gender: ☐ Female ☒ Mal	e		
Race or Ethnicity: Special Needs:	White, Caucasian				-
Date of Incident:		_			
Description of the Describe here	incident, including the	suspected cause of death, in	jury or egregious a	buse or neglect:	
Findings by agen	cy, including maltreatme	ent determination and materi	al circumstances le	eading to incident:	
	Criminal investigation pen Criminal charges filed? If				
Child's residence	at the time of incident:	☐ In-home ☐ Out-of-home	e care placement		
	ropriate following section ( iding at home at the time	A. or B. based on the child's re of the incident:	sidence at the time o	of the incident).	
	of the child's family (inclue child's family home):	ides household members, non	custodial parent and	other children that have visitation wit	nthe child
				vided to the child, any member of th agency or reports being investigated	
	fly describe the type of s ceiving those services:	ervices, date(s) of last conta	ct between agency	and recipient(s) of those services	, and the
	all involvement in servic Does not include the curre		ch. 938 by child's p	arents or alleged maltreater in the	previous

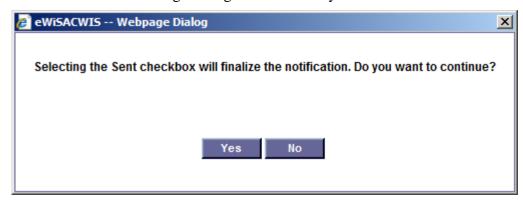
4. On the Notices History page, click Save. The Sent checkbox will now be selectable. If you are ready to send the report, click the Sent checkbox.

Case: Oconomowoc, Mother (9222162)

Document: 90-Day Summary Report for Child Death, Serious Injury or Egregious Incident



You will then receive the following message. Click Yes if you want to finalize and send the report.



5. The checkbox is now frozen. When the report is finalized, an e-mail is sent to DSP to notify them that a report has been submitted.

